



IMPACT PROFILE

Crossroads 2023

Since 1988, Crossroads has consistently empowered young individuals in Pittsburgh by granting them access to a high-quality high school education and a route to support college education and/or other post-secondary education. TMP has been a steadfast supporter of Crossroads, offering no-cost technical assistance since 2016. This assistance has encompassed a range of elements, including training and skill development, the understanding of mentoring best practices, mentee participation and retention, e-mentoring transitions during the Covid-19 pandemic, quality coaching, and program evaluation.

In addition, TMP provided customized and comprehensive cultural humility and peer mentor training to Crossroads' mentees, facilitating virtual sessions as needed to increase participation. TMP also played a critical role in supporting Crossroads through its participation in the National Quality Mentoring System, resulting in the formulation of an improvement and innovation plan that defined areas of strength and strategic growth.



"TMP has been a valuable resource to our organization, facilitating trainings for our staff, partners, and scholars. One of our latest training courses with TMP was the Cultural Humility training performed with our LEAD scholars. In this training, our scholars learned the importance of considering other people's experiences and vantage points. It was a healthy, interactive journey where they discussed everything from self-advocacy plans to the cycle of socialization. We are grateful for our partnership with TMP."

HIGHLIGHTS

Led Youth Mental Health First Aid training for staff.

Educated students and staff on cultural humility.

Facilitated virtual learning opportunities for staff and youth.

Delivered Peer Mentor Training to encourage students to support each other.