



# IMPACT PROFILE

## Providence Connections 2023

Providence Connections (PC) strengthens families and enriches lives through comprehensive education and developmental opportunities for parents and children. PC's mentoring program creates opportunities for La Roche University students enrolled in the "experience course" to create meaningful connections with children in the Pittsburgh region through reading.

PC applied for technical assistance to craft a program design that ensures long-term sustainability and establishes a firm foundation and strategic partnership road map between PC, La Roche University and Youth Places. Additionally, PC sought support with program expansion to include high school students and to assess its overall effectiveness.

TMP provided customized technical assistance to help PC understand and leverage best practices to develop/implement a sustainable program design. Through a series of one-on-one meetings, TMP worked with PC to center strong relationships within its programmatic efforts and also led them through a goal-setting exercise to identify short- and long-term goals and correlate them with outputs to achieve success.



“Under the guidance of the [TMP] technical assistance coach, our staff helped develop an initial program in a successful way. We found that having the TA coach at the start of the brainstorming and helping us navigate the sometimes large changes in the program were vital to the success of the program.”

### HIGHLIGHTS

- Hosted training for staff and students.
- Assisted with new mentoring practices that helped establish program structure.
- Educated students and staff on cultural humility.
- Created program materials such as program manuals and evaluation tools.
- Educated youth on best mentoring practices.